

GENERAL TERMS AND CONDITIONS OF PURCHASE SCHOOL UNIFORM

I. INTRODUCTION

1.1 The purpose of this document is to inform all legal representatives of the **Students** - either **Parents/Legal Guardians** - (hereinafter, "**You**") of the **General Terms and Conditions of Purchase** (hereinafter referred to as the "**Terms**") of school uniforms (hereinafter, "**School Uniform**" and "**Products**") from **Fundatia Verita 4 All**, a Romanian legal entity with its registered office at 22A Gheorghe Pripu Street, 1st district, Bucharest, registered in the national ONG register under no. 53/B/2013, sole registration code (CUI) 31611624), e-mail address: uniforms@verita.ro , **telephone number: +021.311.88.11.**

1.2 These **Terms** set out your rights and obligations as well as those of **Fundatia Verita 4 All** (hereinafter, "**Us**" and "**We**" and "**the School**") in relation to the **School Uniform** acquisition process.

1.3 **Verita International School** offers online sales of School Uniform through the manufacturer's online ordering platform: <https://kipa.ro/>. **The Products sold by Verita International School are sold exclusively within the framework of the Educational Service Contract.**

1.4 Please note that once **You** place an **Order (a) You** are consenting to be bound by these **Terms** and **(b) You** acknowledge that by uploading an **Order** your agreement to the content of these **Term** does not require a handwritten signature, insofar as **You** order the **Uniform** (any part of the **Uniform**) online.

1.5 **Please read these Terms carefully and if there are any questions please address them before ordering at the email address specified above.**

II. PARTIES AND PARTNERS

2.1 **Sale of Products** is carried by **Us in partnership with the manufacturer WISE TEXTILES S.R.L.**, having its correspondence address at 51A Baicului Street, Building CO35, ground floor, Bucharest, 2nd District, registered with the Trade Register J40/4745/2020, sole registration code (CUI).

2.2 Delivery of the **Products** is currently performed by **Fan Courier**. In case of replacement of the current courier company or of use of additional courier companies, **We** will provide in due date the relevant details.

III. PARENTS' ACKNOWLEDGEMENT

3.1 The present **Terms** apply, to the exclusion of any other conditions and in particular the **General Terms and Conditions of Educational Service Contract of Verita International School** part of the **Educational Service Contract**, to all **Orders** for **Products** submitted online by the **You** and are valid at the time the order is actually submitted.





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3.2 It is expressly agreed that an Order may be placed only by a Parent/Legal Guardian.

3.3 We reserve the right to modify these **Terms** at any time. **All and any amendments shall be published on Verita website with at least 30 days prior to entering into force.** The new version of the **Terms** will be enforceable and will be applied to any new order from them.

3.4 You also agree that:

- You will provide correct and accurate **e-mail, postal and/or other contact details** to **Us** and on the **Order Form** and acknowledge that both **We**, the manufacturer and our logistic partner may use these details to contact **You** in the event that this should prove necessary in order to process and deliver the **Order**/to manage returned & exchanged **Products**.
- If **You** do not fill in the **Order Form** with the requested information, the **Order** may not be completed.

IV. CHARACTERISTICS AND PRICE OF THE PRODUCTS

4.1 Characteristic of the Products

4.1.1 Product Samples are available to be viewed, examined and tried - on at **School** premises.

Currently the Sample Products are displayed in the Uniform Pop-up Showroom which is opened on the Ground Floor of the Y2-Y11 Building.

4.1.2 By submitting an Order, You also acknowledge that You already had the opportunity to view the Products at the School, before purchasing it.

4.1.3 Products are also presented on Verita Website under the **School Uniform Section** – in the **Uniform Catalogue** and **on the manufacturer's ordering platform**, thus allowing **You** to know each item's essential characteristics before the **Order** is submitted.

We aim to be as accurate as possible with the photos of the **Products** displayed on the Website/Catalogues/other printed materials, as well as to display colours accurately. However, **We** cannot guarantee that all photos are always error free nor that your computer will display an image that will accurately reflect the true/actual colour of the **Product**.

Thus it is expressly understood that the photos/imagines of the **Products** presented on **Verita Website/any printed materials are not binding**. Only the characteristics of the **Products** and their detailed description mentioned on the **Verita Website/Catalogue** are binding on the latter.

! Please always visit our showroom where samples of all Products are available to be viewed and tried on.

4.2 Price of the Products

4.2.1 The prices of the Products are indicated in LEI and shall be listed either in the Uniform Catalogue - available online or/and on the Parents' Portal.

4.2.2 (1) As a general rule, Prices may be amended as described under paragraph 2.





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(2) At the beginning of **each calendar year** (from **January to mid-April**), **We** may revise the **Prices**. The new prices shall be published in an updated **Catalogue** available starting with the month of **May** and shall apply starting with all and any **Orders** submitted during the **Main Ordering Session** organized in **June** until the **following Main Ordering Session**.

4.2.3 All **Orders** are invoiced and payable in **LEI** only. Shipping costs are reflected in the order summary and are to be paid prior to the order being processed.

4.3 Payment terms and conditions

4.3.1 Due Date for payment of an Order. The payment shall be made in LEI within **seven (7) days** of receipt of **Order Confirmation**.

4.3.2 Payment method: Payment shall be performed by bank transfer, in LEI, into Verita's bank account RO40 EGNA 1010 0000 0081 5144 opened at Vista Bank or in other bank account indicated by Verita to certain periods of time.

4.3.3 Non - Payment/Partial Payment. In case of failure to fully pay within maximum 1 (one) business day after the above mentioned due date, We can choose to cancel your Order.

4.3.4 If an Order is cancelled because You did not pay in full within the time allowed, any amount of your purchase paid at the time of cancellation will be transferred to your account, or refunded as a credit note if you so wish.

V. PRODUCT AVAILABILITY

5.1 The **Products** are offered within the limits of their availability from the **manufacturer**. Although the stock is regularly updated, some items may be temporarily unavailable.

5.2 In the event of unavailability, **We** will inform **You** thereof as soon as possible by e-mail.

5.3 If a **Product You** order is only available with a delay of more than **45 (forty - five) days** as of receipt of payment of that **Order**, you may cancel your **Order** and the amount of your purchase paid will be credited to your account, or refunded as a credit note if you so wish.

VI. ORDERING PROCESS

6.1 High-Volume Sale Period

Please note that 1st of June to August 31th (included) is considered a high-volume sale period.

6.2 Ordering during High-Volume Sale Period. School Uniforms for the new School Year



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6.2.1 Main Ordering Session

(1) In order to ensure the availability of **Products** before the beginning of a new **School Year**, **Verita** is organizing a **Main Ordering Session** during the **month of June** each year.

(2) The exact dates of the **Main Ordering Session** shall be made available to **You** through **Verita Website** and/or **Parent's Portal**.

(3) **Delivery of Orders placed during this Session will be completed by August 21st (or the following business day if August 21st will be a weekend day/public holiday).**

6.2.2 End of Main Ordering Session - August 21st

(1) The delivery of these **Orders** will be prioritised chronologically by **Verita** (based on the date of payment) in order to ensure delivery by August 21st the latest.

(2) For the avoidance of doubt for **Orders** placed and paid in **August**, **Verita** offers no guarantee that the **Products** shall be dispatched and received by **You** before the beginning of **School Year**.

6.2.3 August 21st to August 31st

For all and any **Orders** submitted and paid within this interval, the **Delivery** may take up to **25 (twenty - five) business days**.

6.2 Submitting an Order

Orders can be submitted online via **the manufacturer's online platform**. **Before submitting the Order, You take full and sole responsibility for checking the accuracy of the details provided.**

6.3 Order Confirmation

6.3.1 Any **Order** placed on the manufacturer's ordering platform will be confirmed by the latter via e-mail with a reference number. Please note that the **Order Reference Number** must be refer to in any future information and correspondence relating to **Your Order and when performing the payment of the Order**.

6.3.2 The **Order Confirmation** includes the **Order Total Price** and standard terms of payment, delivery and returns.

Please note that this does not mean that your Order has been accepted, as Orders are binding only after full payment of the Price of the Products performed by You.

6.4 Order History

The **Orders, Order Confirmation, Shipment Confirmation** and any other communications regarding the acquisition of **Uniforms** (including returns & exchanges) shall be kept in the computer systems of **Verita** in reasonable conditions of security, and they will be considered as admissible proofs and with probative character of pre - contractual/contractual relationship, orders, prices and payment which have occurred between You and Verita (Verita partners - manufacturer & logistic partner).



VII. BINDING AGREEMENT OF SALE OF PRODUCTS

7.1 The contract for a Product acquisition between Verita and You (the "Contract") will only be formed subject to fulfilment of the following conditions (a) full payment of the Order received by Verita and (b) receipt of Shipment Confirmation from Us by You.

7.2 Payment Processing

7.2.1 Payments of Orders will be processed twice a week during business days:

- **Tuesday: closing time** for **Payments** performed by midnight on **Sunday**;
- **Thursday: closing time** for **Payments** performed by midnight on **Wednesday**.

7.2.2 Any payment of an **Order** will be confirmed by Verita and reflected in the manufacturer's ordering platform within 1 (one) business days as of **Date of completion of payment processing** it as per 7.2.1 (the "**Shipment Confirmation**").

7.3 Shipment Confirmation

7.3.1 All **Orders** are subject to acceptance by **Verita**, and **Verita** will confirm such acceptance to **You** by virtue of the **Shipment Confirmation**.

7.3.2 The **Contract** will have as subject only those **Products** whose dispatch **Verita** confirmed in the **Shipment Confirmation**.

7.3.3 **Verita** will not be bound to supply any other **Products** which may have been part of the **Order** until both the availability and the dispatch of such **Products** has been confirmed in a separate **Shipment Confirmation**.

VIII. DELIVERY

8.1 Delivery Address

8.1.1 The **Products** are delivered to the delivery address in **Romania** indicated at the time of the **Order**.

In order to optimise delivery, we recommend that you provide an address where your order can be received during working hours.

8.1.2 It is **Your** responsibility to verify the accuracy of the information entered before submitting the **Order**. **Verita** may not be held responsible for the impossibility to deliver the **Order** in the event of **Your** error in filling in the details of the place of delivery.

8.1.3 NO DELIVERIES CAN BE PERFORMED AT SCHOOL PREMISES and NO DELIVERIES CAN BE PERFORMED OUTSIDE ROMANIA.





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8.2 Dispatch

8.2.1 General Delivery Period. Delivery Time

(1) The **General Delivery Period** starts on the conclusion date of the contract, i.e. the **date the Shipment Confirmation email was received by You**.

(2) Usually for **Products** ordered **September 1st until the beginning of the Main Ordering Session** the **Delivery Period** is: **10 to 15 business days**.

(3) Delivery Time: 9:00 AM – 5:00 PM during Business Days i.e., Monday to Friday only.

(4) If **We** anticipate that we will be unable to perform delivery of the **Products** at the agreed date of delivery, We shall forthwith notify You in writing thereof, stating the reasons and, if possible, the time when We will be able to deliver the **Products**.

8.2.2 High-volume sale period

*We are recommending submitting an **Order** mainly during the **Main Ordering Session** in order to ensure availability of **School Uniform** before the beginning of the **School Year**. **Apart from the shipping time, the Products are tailored Products and the manufacturer needs time for production, which varies from 30 days to 45 days depending on the production requirement and total quantity ordered by the School based on all Parents/Legal Guardians orders.***

8.2.2.1 Main Ordering Session

(1) Due to volume, for these **Orders** the general delivery times stipulated above are to be used as an approximated guideline.

(2) Verita only guarantees receipt of Products ordered during the Main Ordering Session by August 21st the latest.

8.2.2.2 Orders submitted after closing of Main Ordering Session until August 21st

(1) The delivery of these **Orders** will be prioritised chronologically by **Verita** (based on the date of payment) in order to ensure delivery by August 21st the latest.

(2) For the avoidance of doubt for **Orders** placed and paid in **August**, **Verita** offers no guarantee that the **Products** shall be dispatched and received by **You** before the beginning of **School Year**.

8.2.3 Orders submitted August 21st to 31st

For all and any **Orders** submitted during this period, **the Delivery may take up to 25 (twenty - five) business days**.

8.3 Conformity of the Delivery

8.3.1 It is **Your** responsibility to check the conformity of each **Product** on arrival and to submit any complains/claims which appear justified.





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8.3.2 In circumstances where you consider that the **Product** does not conform to your **Order**, **You** should promptly contact us via the email address uniforms@verita.ro with details of the **Product** and its non - conformity/damage. Alternatively, **You** can contact **Us** by **telephone at 021.311.88.11** where **You** will receive instructions from **Us**.

Any complaints or defects found upon unpacking a parcel must be reported in writing within **48 hours of receiving the Product(s), under penalty of inadmissibility.**

8.3.3 For any claim related to transport and delivery, it is essential that **You** make precise objections on the transport note before you sign the delivery note for receipt. By signing the delivery note **You** acknowledge having received the **Products** ordered.

8.3.4 Any refund or replacement of a non - conform **Product** must be subject to prior agreement by Verita as detailed below under **Return Policy - appendix to these Terms.**

8.4 Dispute upon Delivery

In the event of a dispute upon delivery, any claim must be addressed within 48 hours to uniforms@verita.ro.

IX. TRANSFER OF RISK

9.1 The transfer of risk relating to the **Product** will take place when the **Product** is physically handed over to **You** or any third party designated by **You**.

X. RIGHT OF WITHDRAWAL

10.1 **You** have a **14-day withdrawal period** to return the **Order** from the date of receipt of the **Product(s)** for whatever reason. In the case of an **Order** having as subject several **Products**, which are delivered separately, the time limit shall run from the receipt of the last **Product**.

10.2 Where the aforementioned **14-day period expires on a Saturday, Sunday or public holiday**, it shall be extended until the next working day.

10.3 All details regarding the right of withdrawal and the return policy are specified in the attached **Return Policy**.

XI. SIZE CHANGE

11.1 **You** can return one or more **Products** for size changing. On receipt of the **Product**, another package **with the right size will be sent to you at your expense. Please note that only one change per Order is permitted and that the Product must be returned in perfect condition.**

11.2 The terms and conditions stipulated in the **Return Policy below** shall apply *mutatis mutandis* in case of **Product** return for size change.



XII. LEGAL GUARANTEE OF CONFORMITY

12.1 You benefit from the legal warranty of conformity.

12.2 Under the law - *"The good is in conformity with the contract if it meets, in particular, the following criteria, where applicable:*

1° It corresponds to the description, type, quantity and quality, in particular with regard to functionality or any other characteristic provided for in the contract;

2° It is fit for any special purpose intended by You, made known to the seller at the latest at the time of the conclusion of the contract and accepted by the latter"

In addition to the criteria of conformity with the contract, the good is in conformity if it meets the following criteria:

1° It is fit for the purpose normally expected of goods of the same type, taking into account, where appropriate, any provisions of national law;

2° Where applicable, it has the qualities which Verita presented to You in the form of a sample before the conclusion of the contract;

3° It corresponds to the quality and other characteristics, including durability, functionality, compatibility and safety, that the consumer can legitimately expect for goods of the same type, taking into account the nature of the goods as well as public statements made by Verita, by any person upstream in the transaction chain, or by a person acting on their behalf, including on labelling.

12.2 Defects of conformity which appear within 24 (twenty-four) months of delivery of the Products shall in the absence of proof to the contrary be presumed to have existed at the time of delivery unless this presumption is incompatible with the nature of the goods or of the defect claimed.

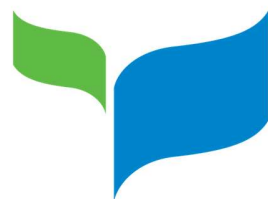
XIII. EXCLUSIONS OF WARRANTY AND LIABILITY

13.1 All Products modified, used or damaged by **You** or by any other person are excluded from the legal warranty's incumbent on Verita, as mentioned above.

13.2 The responsibility of Verita cannot be engaged in case of non-performance of the contract due to a stock shortage or unavailability of article(s) due to total or partial strikes, lock-outs, bad weather, epidemics and/or pandemics on Romanian territory, in European territory and/or worldwide, blockage of means of transport or supply (including outside Romania and affecting the supply of fabrics) and/or in case of force majeure.

XIV. WAIVER

14.1 No failure of **Verita** to enforce any of its rights or remedies under these **Terms** will act as a waiver of such rights and remedies. A waiver by **Us** of any default shall not constitute a waiver of any subsequent default. No waiver by us of any of these **Terms** shall be effective unless it is expressly stated to be a waiver and is communicated to you in writing.



XV. SEVERABILITY

15.1 If any of these Terms are determined by any competent authority to be invalid, unlawful or unenforceable to any extent, such term, condition or provision will to that extent be severed from the remaining terms, conditions and provisions which will continue to be valid to the fullest extent permitted by law.

XVI. PERSONAL DATA

16.1 Your data will be processed by Verita. as data controller (hereinafter, also the “**Controller**”). The **Data Protection Officer** appointed by **Verita** may be contacted at email: dpo@verita.ro .

16.2 The personal data processed may be the following:

- a) Identification data: first and last name, personal identification number – CNP - or NIF, as the case may be, sex, citizenship, serial and CI/ Passport number, other data from the civil status documents, address (domicile / residence), voice, image, signature,
- b) Place of delivery - if **You** choose a delivery address that is not **Your** domicile/residence.

16.3 Personal Data may be processed for the purpose of: (i) meeting the legal requirements of the relevant governmental or regulatory bodies; (ii) performance of Verita's obligations under these Terms and delivering the Products; (iii) complying with Verita's internal policies and procedures; (iv) recovering any potential outstanding receivables; and (vi) recording communications by e-mail, fax, other digital channels for the purpose of concluding and executing its obligations under these Terms and exercising its rights.

16.4 Controllers, Processors and Recipients of Personal Data

(1) Personal Data can be transferred to the following categories of recipients various service providers (e.g. **IT, Manufacturer, couriers**, etc.), public authorities in Romania.

(2) On conclusion of these **Terms, Your Data** shall be transferred to the manufacturer:

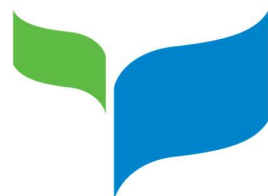
- **WISE TEXTILES S.R.L.** registered with the Trade Register under J40/4745/2020, Fiscal Code 42471739
- **Fan Courier** - for delivery purposes.

16.5 Necessity of Personal Data Processing

Should **You** oppose to the processing of your specified Personal Data for the purposes stipulated above – Verita will be unable to conclude the contract with you & deliver the **Products**.

16.6 Privacy Policy of Verita

The provisions regulating the processing of personal data under these Terms shall be read in conjunction with the **Privacy Policy of Verita**.



PRODUCT RETURN POLICY

1. RIGHT OF WITHDRAWAL. TIME-LIMIT FOR EXERCISING THE RIGHT OF WITHDRAWAL

1.1 You have the right to withdraw from this contract within 14 (fourteen) days without giving any reason.

In accordance with the provisions of art. 9 of the Government Emergency Ordinance no. 34/2014 on consumer rights, as subsequently amended and supplemented ("**GEO no. 34/2014**"), **you have 14 (fourteen) days from the date on which you (or a person indicated by you) came into physical possession of the product/products** to exercise your right of withdrawal.

1.2 Please note that, in order to exercise your right of withdrawal, **the following cumulative conditions must be met, respectively:**

- you must inform us in writing about your decision to withdraw, **by using an unequivocal statement, for example, a letter sent by post or e-mail.** For this purpose, you can use the **Withdrawal Model** annexed to this policy;
- the withdrawal decision must be sent within a maximum of **14 (fourteen) days from the date of delivery**; in order to meet the time-limit for withdrawal, it is enough to send the written information of withdrawal before the time-limit expires.
- **The products must be eligible for return** according to the provisions of art. 2 and art. 3 of this **Policy.**

2. PRODUCTS ELIGIBLE FOR RETURN

2.1 The returned product must be in the same condition in which it was delivered, respectively:

- Products must be returned in the condition in which they were delivered;
- The product must have all the original labels (for example: inner labels);
- The returned products must have the following accompanying documents - a copy of the Order and of the AWB).

3. PRODUCTS NOT ACCEPTED FOR RETURN

3.1 Products not accepted for return

The products that were made according to the specifications presented by the consumer or clearly personalized cannot be returned, under the conditions of art. 16. Letter c) of the Government Emergency Ordinance no. 34/2014.

3.2 Likewise, your right of withdrawal cannot be returned/exercised if:



- The product is damaged, shows signs of wear or use, stains, deteriorations, tears, etc.;
- The product lacks accessories (*zipper, buttons, cords, etc.*).

4. DAMAGED/NON-COMPLIANT PRODUCTS AT THE TIME OF DELIVERY

If the Product is delivered damaged/is non-compliant on the date of delivery, we will be happy to replace it immediately after the original Product is received back and inspected.

Please contact us at the email address: uniforms@verita.ro and send us photos of the package and the damaged Product within a maximum of 48 (forty-eight) hours from the date of delivery, under penalty of inadmissibility.

5. CANCELLATION OF AN ORDER OR RETURN OF AN ORDER

5.1 Communication of the Cancellation Decision

5.1.1 In order to cancel an **Order** placed through the **Online Order Form**, your decision must be made in writing and sent to:

- **Wise Textile S.R.L. - Bucuresti, str. Costache Conachi nr. 3, et. 2, sector 2**
- **by email at: uniforms@verita.ro** specifying the name of the child, and in the subject of the email you must mention **ORDER CANCELLATION**.

The Order Cancellation can take place at any time until the delivery date.

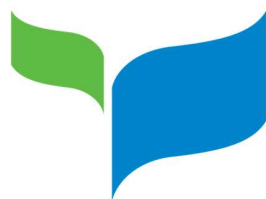
5.1.2 Communication of the Decision to Return Products

To return a purchased **Product**, your decision to return the **Products** must be sent before the 14 (fourteen)-day deadline specified in point 1.1 above, in writing, either by post or by email to the addresses mentioned in point 5.1. 1 above, specifying that in the case of sending **by email - you must specify the order number, and in the subject of the email you must mention ORDER RETURN**.

You can exercise your right of withdrawal with respect to all the **Products** ordered and eligible for return (**Full Return**) or only with respect to a part of them (**Partial Return**).

5.3 Content of Notice of Cancellation/Return of Products

The withdrawal form model - is attached hereto - Annexe 1. If an email is sent - the information from Annexe 1 must be found in the body of the email.



6. PRODUCT RETURN ADDRESS

Recipient: WISE TEXTILES S.R.L.

Bucuresti, str. Baicului nr. 51A, cladirea CO35, parter, sector 2
Working hours: Monday-Friday 9:30 a.m. - 3:30 p.m.

Please keep in mind that we cannot pick up parcels from the Romanian Post. Please send the packages through a courier company or with delivery to the address mentioned above.

7. YOUR OBLIGATIONS IN CONNECTION WITH THE EXERCISE OF THE RIGHT OF WITHDRAWAL

7.1 You have the legal obligation to return the **Products**, without undue delay and within no more than 14 days from the date on which you communicated us the decision to return the products. The time-limit is respected if the goods are sent back before the expiry of the 14-day period.

7.2 You are responsible for the decrease in the value of the Products resulting from their handling, other than what is necessary to determine the characteristics of the Product.

7.3 Content of the Product return package: The Product return package must include the **Products**, as well as the accompanying documents of the initial delivery (e.g. Payment Note and AWB copy).

8. TRANSPORT COSTS RELATED TO RETURNED PRODUCTS

8.1 Rule: The transport costs related to sending the package by you as a result of exercising the right of withdrawal will be fully borne by you.

Products can be returned via any courier company of your choice.

8.2 Exception: As an exception to the provisions of 8.1 above, in case of return of Non-compliant Products or of Products that have hidden defects, the transport charges related to the return of the Products will be borne by Verita.

9. VERIFICATION OF RETURNED PRODUCTS. REFUSAL OF RETURNED PRODUCTS

9.1 Upon receipt of the package with the returned **Product**, the condition of the **Product** will be assessed.

9.2 In the case of **Products** ineligible for return, we will inform you of the reasons for the return refusal. At the same time, the shipment to you of **Products** not accepted as a return will be made exclusively at your expense, by personal pickup from **Wise Textile S.R.L. - Bucuresti, str. Baicului nr. 51A, cladirea CO35, parter, sector 2**, or by courier paid by the recipient.



9.3 If, within no more than 30 (thirty) days from the date of communication of the refusal to accept the return, you do not undertake any steps to pick up the **Product** and/or refuse the package, the ownership of the Products will be transferred to Verita, with no charge for Verita. You remain responsible for the payment of the value of Products ineligible for return and returned by you.

10. CONSEQUENCES OF EXERCISING THE RIGHT OF WITHDRAWAL

10.1 If you withdraw, we will refund any amount we have received from you without undue delay and, in any case, no later than 14 days from the date on which we are informed of your decision to withdraw from this contract.

10.2 The reimbursement of the amounts according to 10.1 will be made by bank transfer, no commissions will be charged as a result of such reimbursement.

Please note: We have the right to postpone the reimbursement of the amounts due until the date of receipt of the products that were the subject of the sale or until the moment of receipt of a proof from you according to which you sent the products to us at the address mentioned in art. 6, taking into account the closest date.

And please do not forget - the shipping address for the returned Products is:

Wise Textile S.R.L. - Bucuresti, str. Baicului nr. 51A, cladirea CO35, parter, sector 2. Working hours: Monday-Friday 9:30 a.m. - 3:30 p.m.

We are at your disposal for any problem encountered in connection with the return of our Products, at the email address uniforms@verita.ro or by phone at the number **021.311.88.11** from Monday to Friday (business days) from 09:00 to 16:00.



ANNEX 1 - Withdrawal form template

(complete and return this form only if you wish to withdraw from the contract)

To
Fundatia Verita 4 All – uniforms@verita.ro

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following Products order no (*)***

Products were ordered on (to insert date - if products not delivered by the date of withdrawal)/received on (**),

Name of consumer(s),

Address of consumer(s),

Signature of consumer(s) (only if this form is notified on paper),

Date

